How to Create a Customer Portal Account

As a Solidworks user, one of your most important resources is the Solidworks Customer Portal. Inside of the Solidworks Customer Portal you will be able to download the latest version of Solidworks, search the Knowledge Base for helpful information about Solidworks, and access many other valuable tools. In this article we will walk through how to create your Customer Portal Account.

Prerequisites

- Serial Number (Can be found by opening Solidworks and going to Help>About Solidworks)
- Email Address
- Internet connection

Steps for Creating your Customer Portal Account

Step 1 – Open your web browser and navigate to https://customerportal.solidworks.com/ and click on ‘Create a SOLIDWORKS ID’.
Step 2 – Enter in your email address, and enter your Solidworks Serial number. Click ‘Next’.

Step 3- The next page shows the company information associated with your Serial number. Confirm that the information is correct and click ‘Yes’.
Step 4- Enter your first and last name, then create a password. At the bottom of the window agree to the terms and conditions by placing a check in the appropriate box. Click ‘Next’.

Step 5- Your Solidworks Customer Portal account has now been created. You will now receive an email at the email address used to create your Customer Portal account. The email will contain an activation link, click on the activation link to activate your account and you are now ready to use your Solidworks Customer Portal account.